

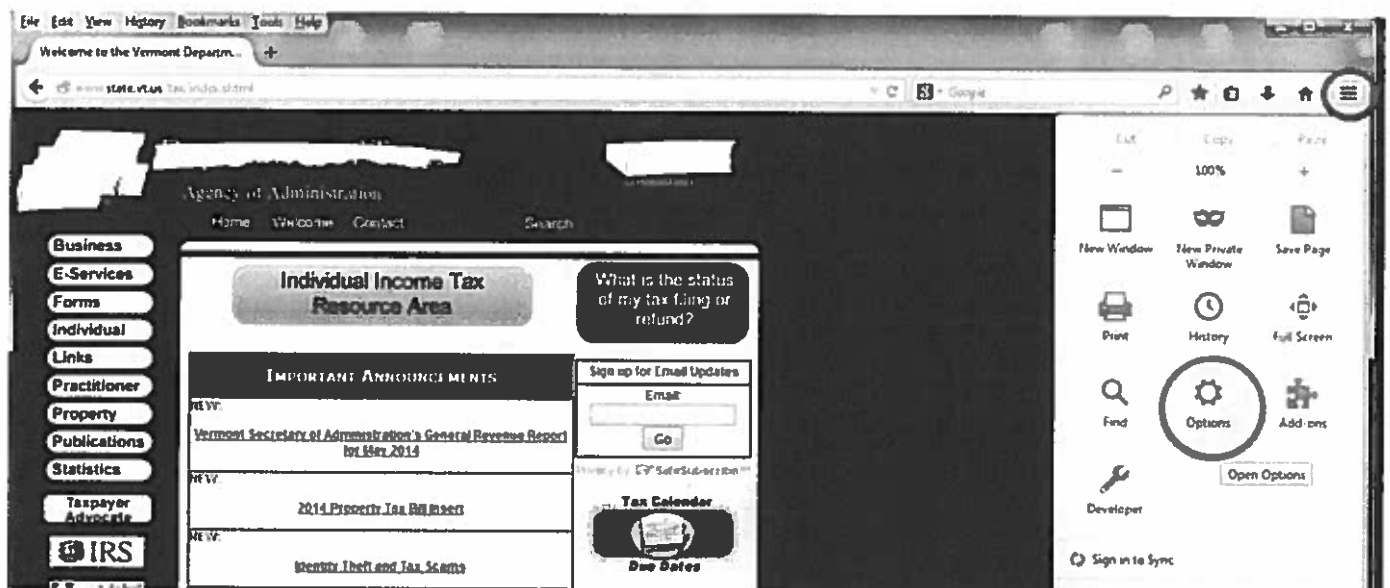
Fillable Forms in Different Browsers (Windows)

Fillable PDFs allow you to complete a form right on your computer. Some forms will also do basic math for you. This cuts down on errors and expedites processing. Depending on the browser you are using, you may see different results when you attempt to complete a fillable PDF.

Here are instructions for the most commonly used browsers to ensure the forms work correctly. Please keep in mind that if you are running an older version of Adobe or your internet browser, you will likely experience compatibility issues. For best results, always update your browser and Adobe when prompted.

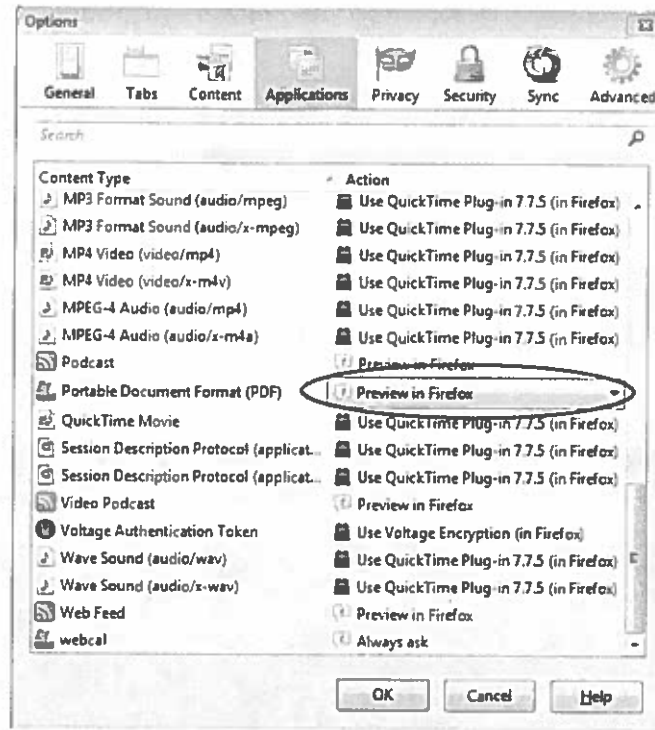
Mozilla Firefox

Open a new session in Firefox. Click on the "Firefox" menu in the upper right-hand corner of the window. Under "Options," select "open options."

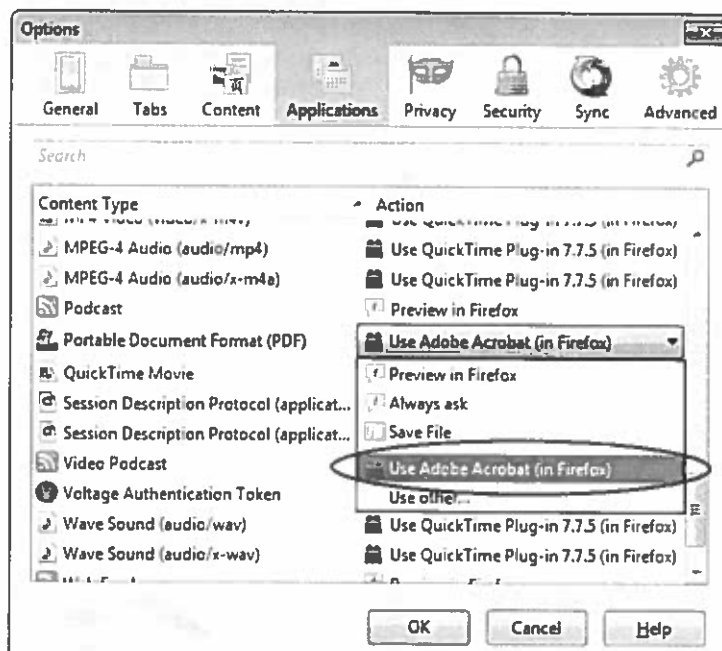


Mozilla Firefox, cont.

In the "Options" menu, click on the "Applications" tab. Then, scroll down to "Portable Document Format (PDF)." If it reads, "Preview in Firefox," that means that you will need to change the setting in order to complete fillable PDFs.

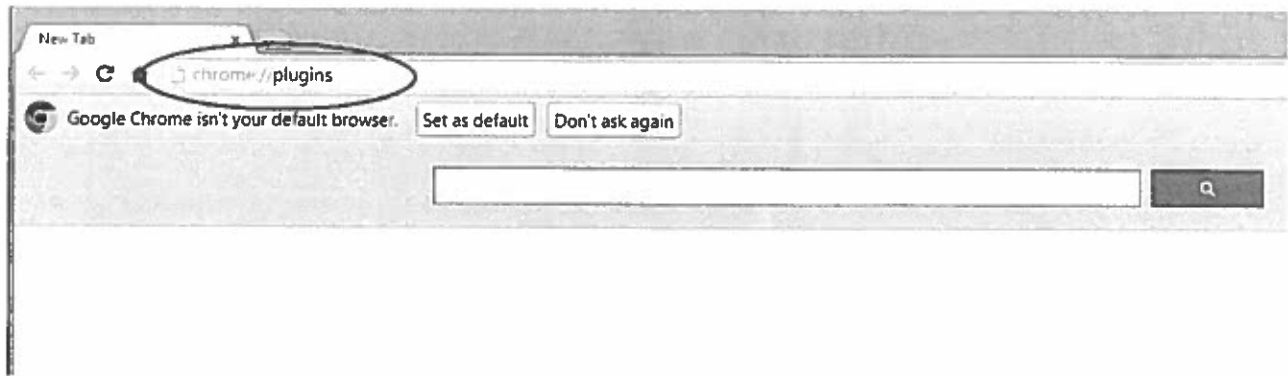


In the "Options" menu, click on the "Applications" tab. Then, scroll down to "Portable Document Format (PDF)." If it reads, "Preview in Firefox," that means that you will need to change the setting in order to complete fillable PDFs. In the drop down menu, select "Use Adobe Acrobat (in Firefox)." Then, select OK to close the Options box. Close out of your browser window and reopen Firefox to implement the change.



Google Chrome

Open a new session in Chrome. In the address box, type in: **chrome://plugins/** and hit "enter." This will open the plug-in menu for Chrome.



Once you are in the plug-in menu, find "Chrome PDF Viewer." If it is enabled, click the "Disable" link. This will allow you to choose to run Adobe Reader instead. You only need to click "Disable" once.



Plug-ins

Plug-ins (16)

Chrome Remote Desktop Viewer

This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the

[Disable](#) Always allowed

AdobeAAMDetect - Version: 1.0.0.0

A plugin to detect whether the Adobe Application Manager is installed on this machine.

[Disable](#) Always allowed

Widevine Content Decryption Module - Version: 1.4.4.600

Enables Widevine licenses for playback of HTML audio/video content.

[Disable](#) Always allowed

Adobe Flash Player (2 files) - Version: 13.0.0.214

Shockwave Flash 13.0 r0

[Disable](#) Always allowed

Chrome PDF Viewer

[Disable](#) Always allowed

Native Client

[Disable](#) Always allowed

Google Chrome, cont.

Once you have disabled the Chrome PDF Viewer, scroll down and locate the Adobe Reader. Click "enable" to activate this plug-in. If, under Adobe Reader, it says "disable," then it is already enabled in your browser and no further action is needed.

Native Client

Disable Always allowed

QuickTime Player (5 files) - Version: 7.7.5 (1680.95.13)

The QuickTime Plugin allows you to view a wide variety of multimedia content in Web pages. For more information, visit the [QuickTime Web site](#).

Disable Always allowed

Microsoft Office (2 files) - Version: 14.0.4730.1010

Office Authorization plug-in for NPAPI browsers

Disable Always allowed

Adobe Reader - version: 11.0.0.229 (released)
Adobe PDF Plug In For Firefox and Netscape 11.0.0.229

Enable Always allowed

Voltage Encryption - Version: 5.0.0.817
Voltage Authentication Token Plug-in

Disable Always allowed

Java(TM) (2 files) - Version: 6.0.370.6 [Download Critical Security Update](#)
Next Generation Java Plug-in 1.6.0_37 for Mozilla browsers

Disable Always allowed

Depending on your settings, you may see a message when you access a fillable form on the Department's website. This message will say "The Adobe Plug-In needs your permission to run." You will see two options: run this time and run always on this site. Choose "Always on this site" to allow the plug-in to run whenever you access a fillable form from the Department's website.